

## Information for licensed persons (licensed salespersons or licensed brokers)

When licensed persons are entering a residence, the visit must be conducted as safely as possible. Licensed persons should provide information to their clients, and the current occupants of the residence (i.e. tenants or existing homeowners) ahead of these visits to reassure them of the actions being taken. Below are actions that can be taken to minimize the risk to all individuals during a showing, property inspection or other visit to the premises.

### What the licensed person can do:

- Don't show residences where there are individuals in self-isolation (e.g. they have tested positive for COVID-19, they have travelled outside of Nova Scotia within the past 14 days, they have been directed by Public Health to isolate).
- Assess the prospective purchaser, and any other individuals who would be entering the residence (i.e. property inspector), by asking questions to determine if they have any current symptoms, or are supposed to be self-isolating. Do not allow anyone to enter the residence who is symptomatic, or is meant to be in self-isolation.
- Ask the current occupants to leave cupboard doors and closets open, and turn on the lights, to reduce the amount of items touched during the visit.
- Wear a non-medical mask while showing the residence.
- Ask the individuals entering the residence (prospective purchaser, inspector, etc.) to wear a non-medical mask during the visit.
- Travel separately to the showing.
- Practice hand hygiene prior to showing the residence (e.g. use hand sanitizer and provide hand sanitizer to others entering the residence).
- Practice cough etiquette (e.g. cough into your sleeve).
- Physically distance by maintaining a 2 metre/6 foot distance between all individuals during the visit.
- Disinfect areas that have been touched during the visit (e.g. with a disinfectant wipe) such as door handles.

### What the prospective purchasers can do:

- Do not view a residence if you are in self-isolation or symptomatic.
- Wear a non-medical mask during the visit.
- Perform hand hygiene prior to entering the residence (e.g. use hand sanitizer).
- Avoid touching items and surfaces in the residence.
- Practice cough etiquette (e.g. cough into your sleeve).
- Physically distance by maintaining a 2 metre/6 foot distance between all individuals during the viewing.

# NOVEL CORONAVIRUS (COVID-19)

[novascotia.ca/coronavirus](https://novascotia.ca/coronavirus)



## **What the current occupants can do:**

- Inform your licensed person or landlord if you are in self-isolation or symptomatic, so they know not to allow showings during that time.
- Open cupboard doors and closets prior to a showing or visit to reduce the amount of items touched.
- If you are home during the visit, practice physical distancing by maintaining a 2 metre/6 foot distance between all individuals.
- Clean and disinfect high-touch surfaces in your residence both before and after the visit.

## **What the property inspector (or others entering the residence) can do:**

- Do not enter a residence if you are in self-isolation or symptomatic.
- Wear a non-medical mask during the visit.
- Perform hand hygiene prior to entering the residence (e.g. use hand sanitizer)
- Avoid touching items and surfaces in the residence (where possible).
- Disinfect areas that have been touched during the visit (e.g. with a disinfectant wipe) such as door handles, faucets, light switches, etc.
- Practice cough etiquette (e.g. cough into your sleeve).
- Physically distance by maintaining a 2 metre/6 foot distance between all individuals during the visit.